

Postponement of Annual Conference Frequently Asked Questions

Q1: What is the new date and where will the conference take place?

Answer: Monday, March 15, 2021 to Thursday, March 18, 2021. The conference will remain at the Renaissance SeaWorld in Orlando.

Q2: What if I've already booked my hotel reservations?

Answer: You will need to call and rebook your hotel reservations for the new dates. The best number to call is: 407-351-5555

Q3: What if I've already paid my registration fee?

Answer: All registration fees will be transferred to the new conference dates. There is no action required by you at this time.

Q4: What if I've paid my conference registration fee but can't attend on the new dates?

Answer: If you are unsure if you can attend on the new dates, a credit will be provided for you to attend the next RLPSA conference.

Q5: I am a sponsor or exhibitor. Does my booth location remain the same?

Answer: Yes, everything will transfer to the new dates without any action from you at this time.

Q6: I've already paid for my booth or sponsorship. Can I have a refund although my contract states no refunds after March 1?

Answer: Since RLPSA is postponing the Annual Conference and not cancelling the conference, we won't be providing refunds for sponsors or exhibitors.

Q7: I have more questions. Who should I contact?

Answer: Please contact amber.bradley@rlpsa.com.