



Tuesday, March 2



**Getting Comfortable with Uncomfortable Conversations: Diversity & Inclusion**

presented by James Fripp, Chief Equity and Inclusion Officer for YUM! Brands, and Steven Antoine, Chief Security Officer for YUM! Brands



**Domestic Terrorism: The New Normal**

presented by David Johnston, Senior Director, Loss Prevention & Corporate Security, Inspire Brands, Dan Moren, Senior Manager, Global Security & Resilience, Starbucks, and FBI / Federal Law Enforcement



**COVID Clean: Air, Water, Tables... and more**

Kurt Leisure, Vice President of Risk Services at the Cheesecake Factory, Kix Nystrom, Vice President Kitchen Operations at The Cheesecake Factory



**Predicting Social Unrest: The Tools and Tricks**

Ryan Long, Global Head of Intelligence and Executive Protection, McDonald's



**Steering Your Ship Through Rough Waters: Lessons on Leadership**

Captain Richard Phillips. Captain Phillips was rescued by Navy SEALs after being captured by Somali pirates



Wednesday, March 3

**RLPSA Organizational Update**

from RLPSA President Octavio Jara, McDonald's and Amber Bradley, Executive Director, RLPSA



**Drive-thru & Curbside: Balancing Safety & Security with Speed & Accuracy**

with speakers from Chick-fil-A, Darden and others



**Building and Executing a Fraud Risk Assessment**

presented by Wendy Hans, Director of Fraud and Loss Control, AMC Theatres



**Building & Maintaining Franchisee Relationships for LP, safety and risk success**

presented by Van Carney, Director of Loss Prevention, Safety, and Security for Domino's and Mike Kahn, Owner of one of Domino's largest franchisees, MSK Mgt, LLC and MSK's Loss Prevention Director, Matt Toso



**Loss Prevention With People that Have Barriers to Hiring**

by Jason Swanson, MOD Pizza



**Closing Keynote: "ADAPT: Overcoming Adversity"**

presented by Major League Pitcher Jim Abbott



Thursday, March 4

**Emerging Crime Trends through the of Events 2020: Brand and Franchisee Perspectives**

presented by Christopher Magana, WKS Restaurant Group, Dan Lieberman, Southeast QSR, Basia Pietrawska, CAP Index and Kevin Rice, YUM! Brands



**Flushing Out Restroom Risk & Liability**

presented by Bill Moore, Director of Safety and Security at Eat N Park Hospitality Group



**Constantly Innovating for Delivery Safety & Security**

moderated by Van Carney, Director of LP, Safety, and Security for Domino's and panelists include Craig Jones, Senior Manager Safety, Security, and Loss Prevention at Papa Johns



**The Loss Prevention Case Through a Prosecutor's Eyes**

presented by Kimberly Overton Spahos, North Carolina Prosecutor

**Closing Keynote: Everything You need to know to De-escalate a Tough Situation,**

presented by Wicklander-Zulawski & Associates' Joe Wolf, CFI

MARCH 2-4, 2021