

CONNECT ORLANDO

AGENDA



OCTOBER 27, 2025 – DARDEN HEADQUARTERS, ORLANDO, FL

MORNING SESSIONS (8:00 A.M.– 12:00 P.M.)

8:00 – 9:00 A.M.

ARRIVAL, REGISTRATION & COFFEE NETWORKING

9:00 – 9:15 A.M.

KICK-OFF & WELCOME

JOHN KASPROWICZ, CORPORATE SECURITY MANAGER, DARDEN RESTAURANTS
HEATHER HEARN, LPC, SUPERVISOR OF E-COMMERCE FRAUD & PHYSICAL SECURITY, WAWA,
RLPSA PRESIDENT

9:15 – 10:00 A.M.

THREAT ASSESSMENT & MANAGEMENT

SPEAKER: LT. STEVE PHILLIPS, ORANGE COUNTY SHERIFF'S OFFICE & US NAVY COMMANDER;
KARL STEPHANZ, OCSO FEDERAL BUREAU OF INVESTIGATION TASK FORCE
IDENTIFYING PRECURSORS OF VIOLENT BEHAVIOR AND STRATEGIES FOR MITIGATING RISK.

10:00 – 10:15 A.M.

NETWORKING BREAK

10:15 – 11:15 A.M.

LITIGATION, WORKPLACE VIOLENCE & SECURITY PROGRAM DEVELOPMENT

MODERATOR: BASIA PIETRAWSKA, SENIOR INDUSTRY ADVISOR, LOWERS & ASSOCIATES
SPEAKERS: JON D. GROUSSMAN, J.D, PRESIDENT, LOWERS & ASSOCIATES; HEATHER HEARN, LPC,
WAWA & RLPSA PRESIDENT
BEST PRACTICES FOR PROGRAM DESIGN, RISK MANAGEMENT, AND LEGAL CONSIDERATIONS.

11:15 – 12:00 P.M.

HUMAN TRAFFICKING AWARENESS

MODERATOR: BASIA PIETRAWSKA, LOWERS & ASSOCIATES
SPEAKER: ANDREW MROCZKOWSKI, HOMELAND SECURITY INVESTIGATIONS
UNDERSTANDING RISKS AND PREVENTION STRATEGIES.

12:00 – 1:00 P.M.

LUNCH

CONNECT ORLANDO

AGENDA

PROUDLY HOSTED BY



OCTOBER 27, 2025 – DARDEN HEADQUARTERS, ORLANDO, FL

AFTERNOON SESSIONS (1:00 P.M. – 5:00 P.M.)

1:00 – 1:45 P.M.

CYBERSECURITY & DIGITAL THREATS

SPEAKERS: SPECIAL AGENT JUSTIN CRENSHAW

SAFEGUARDING DIGITAL ASSETS, SCAM CALL PREVENTION, AND EMERGING CYBER RISKS.

1:45 – 2:00 P.M.

NETWORKING BREAK

2:00 – 3:00 P.M.

PANEL: INTERNAL THEFT

MODERATOR: THOMAS STEIN, LPC, CFI, CFE, PARADIES LAGARDERE

SPEAKERS: BRENT BOEKESTEIN, OPENEYE; WENDY HANS, AMC THEATERS; DANIEL THOMAS, MCDONALD'S

ADDRESSING INTERNAL THEFT TRENDS, FRAUD PREVENTION STRATEGIES, AND EMERGING TECH

3:00 – 3:15 P.M.

NETWORKING BREAK

3:15 – 4:15 PM:

REDUCING SLIPS, TRIPS & FALLS

DISCUSSION LED BY: JOHN WURZ, DARDEN & DAVID DONNA, DONNA LAW

REDUCING EXPOSURE TO SLIP, TRIP, AND FALL INJURIES

4:15 – 5:00 PM:

CLOSING THE LOOP: Q&A & TAKEAWAYS

5:00 PM:

"WINE" DOWN COCKTAIL HOUR

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